

## CUSTOMER EXPECTATIONS SHEET

allen + roth® Solid Surface - Directional/Veining

In an effort to ensure your complete satisfaction and a quality installation, we are asking you to review the following information on the allen + roth® Solid Surface colors identified with the Movement icon on the sample color label and other marketing literature.



Silent Storm, Glacial Ice, Snow Drift, Linen, Pegasus, Silver Dove, Platinum Sky, Mendenhall, Lunar Glow, Smoke Stone, Dappled Slate, Solstice, Cameo Cream, Celestial Coastal Sand, Swirling Fog, Weathered Path, Catalina, Sanibel, Sunset and Mocha Concrete, are designed to have directional/veining patterns.

These colors exhibit increased movement and variation of color and pattern which cannot be fully recognized on most samples. Due to the variation, your countertop my not be a true representation of the sample you may have viewed. Seams may also be more noticeable due to these variations as well.

Other considerations with directional/veining patterns include, but aren't limited to:

- Island, Peninsula, and similar layouts
  - The seam will be more noticeable with directional/ veining material as this application may require the seam to run the length of the material.

By signing this document, you agree that the unique qualities of this product have been fully explained to you. You also understand that although Sage Surfaces has a 30-year limited warranty, this warranty covers failures caused by product defects when the material is installed by a Sage Surfaces Solid Surface certified fabricator. Color and pattern variations are not covered by the Sage Surfaces Solid Surface warranty.

Print Customer Name		Print Fabricator Name	
Customer Signature	Date	Sales Associate Signature	Date

We appreciate your business and look forward to working on your countertop project.